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## PROTECTION PLAN

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**Drive Further. Smarter. Together.**

**TyreLife Solutions** is the only company in South Africa with warranted conviction on our range of Cooper, Mickey Thompson tyres. Consumers receive a Protection Plan and a one year protection plan against irreparable damage caused by a penetration or pothole, when **4 or more tyres are purchased** and **wheel alignment is completed at the time of fitment**. The tyres must be registered online either by the dealer in the store or directly by the purchaser. The registration documents must be submitted to TyreLife Solutions within 5 days from date of purchase.

**NB: Terms and conditions apply, so we request that the below is read and followed correctly. This Protection Plan excluded the extreme off-road Mickey Thompson Baja Boss and Baja Pro X**

### **TYRE MAINTENANCE**

These important factors will help to extend life, efficiency and performance of your tyres:

- Correct inflation pressure
- Regular rotation, balancing and alignment
- Attend to any mechanical faults on your vehicle
- Good driving habits.

With Cooper and Mickey Thompson you can push your adventurous spirit to the max, because now you can really go anywhere and know you're covered.

## **TYRELIFE PROTECTION PLAN GENERAL TERMS AND CONDITIONS**

1. The TyreLife Protection Plan:
  - Is valid in South Africa, Swaziland, Namibia and Botswana.
  - Applies only to Cooper or Mickey Thompson branded tyres and will be honoured at Cooper or Mickey Thompson dealerships.
  - Is only valid if all registration details are fully completed online and supplied to TyreLife Solutions within 5 working days from the date of invoice.
  - Is not transferrable upon sale of the vehicle.
2. The vehicle's tyre pressure must be checked regularly according to the vehicle manufacturer specifications. Use of over or under inflated tyres will void the TyreLife Protection Plan.
3. The TyreLife Protection Plan is not valid if the tyre's serial or date of manufacture number is cut or buffed.
4. TyreLife Solutions is not responsible for incorrect fitting or incorrect application of tyres – in these cases the purchaser must seek recourse from the dealer where the tyre was purchased.
5. The warranty is limited to 5 years from date of manufacture.
6. This warranty does not cover tyres that become unserviceable due to:
  - Incorrect usage, vandalism, damage caused by an accident, mechanical defects and/or driver abuse.
  - Damage resulting from improper installation, wheel misalignment, or tyre/wheel assembly imbalance.
  - Damage resulting from consumer damage, such as improper tyre and vehicle maintenance or tyre misuse.
  - Damage resulting from under or over inflation.
  - Vehicles used in any racing or commercial applications i.e. hunting, farming, forestry, mining and commercial game driving.
  - Ozone or weather cracking on tyres over four (4) years from date of purchase.
  - Tread wear less than the legal limit as specified by the National Roads Act 93 of 1996.
7. TyreLife Solutions reserves the right to withdraw the TyreLife Protection Plan on future purchases.
8. TyreLife Solutions reserves the right to cancel the TyreLife Protection Plan without prior notice, notwithstanding existing registrations.
9. TyreLife Solutions reserves the right to remove any tyre pattern or tyre size from this programme without prior notice.
10. Should claimed tyre size or pattern not be available at the time of a claim resolution, Tyrelife Solutions reserves the right to provide an equivalent replacement tyre pattern or size.

### **TYRELIFE PROTECTION PLAN SPECIFIC TERMS AND CONDITIONS**

1. This protection plan applies for (1) one year from the invoice date of the tyres.
2. Vehicles used in all/any commercial applications are not covered on the Protection Plan.
3. While off-road use is covered on the Protection Plan, this is subject to adhering to the vehicle manufacturers recommended load ratings.
4. The cover is only valid for the replacement of a tyre that has suffered irreparable damage. No other resultant damage from the event to any persons or property including third parties are the responsibility of TyreLife Solutions.
5. This tyre Protection Plan is void if the tyres have not been adequately maintained as per the General Terms and Conditions.

### **TYRELIFE PROTECTION PLAN CLAIM PROCEDURE**

1. The purchaser must submit a claim at a Cooper or Mickey Thompson Dealer
2. If the tyre damage is irreparable the dealer will measure the remaining tread, complete the Cooper or Mickey Thompson tyre claim form online and submit to TyreLife Solutions with photographic support and or evidence for approval.
3. The damaged tyre must be replaced with a new equivalent Cooper or Mickey Thompson tyre.
4. The compensation that the purchaser receives is calculated by measuring the remaining tread that cannot now be used.
5. The cost of fitting, balancing, alignment and VAT on the replacement tyre/s is for the purchaser's account.
6. TyreLife Solutions shall advise the dealer within 7 days of receipt of the completed claim submission of the acceptance or rejection of the claim.
7. Dealerships that have submitted Evaluations and have received feedback on the Evaluation have 7 working days to provide TyreLife Solutions with feedback regarding the concession details to finalise the Evaluation. Failure to do so will result in the concession being forfeited.